Blue Distinction Centers®

e-RFI Application: Facility User Guide

Version: 2.1, September, 2009

http://www.bcbs.com/innovations/bluedistinction

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Overview

The Blue Cross and Blue Shield Association (BCBSA) in partnership with Blue Cross and Blue Shield Plans (Plans) has developed the Blue Distinction Centers (BDC) for Specialty Care® for such programs as bariatric surgery, cardiac care, transplant services, rare and complex cancers, spine surgery and knee and hip replacement. The Blue Distinction program enhances the quality initiatives of our member Plans and providers by creating an unprecedented level of transparency with two goals: enabling more informed healthcare decisions for consumers and collaborating with providers to improve high-quality outcomes and affordability.

The electronic Request for Information (e-RFI) application automates the data collection and evaluation of structures, processes and outcomes of care to designate facilities as Blue Distinction Centers (BDC). The nationally established BDC selection criteria were developed with input from medical experts and organizations and support the consistent, objective assessment of specialty care capabilities. Plans and facilities can look forward to an automated application that will bring consistency for the different BDC surveying processes to facilitate accurate data capture, analysis and reporting.

Getting Started

One primary purpose of the e-RFI application is to allow facilities to complete the survey process for BDC programs. Each facility must identify a primary user or administrator to oversee its internal survey process for the BDC programs. The Facility Administrator(s) for the e-RFI application is able to monitor the internal survey completion workflow and communication processes. The Facility Administrator has the ability to create and modify other facility user access, log-ins and task role(s) in the e-RFI application.

The local BCBS Plan Administrator for the e-RFI application will establish the initial application access log-in for the Facility Administrator. The Facility Administrator will receive an invitation via Internet e-mail message directing the user to the e-RFI Web site to initiate the BDC designation process. To gain access to the e-RFI application, the Facility Administrator (or other facility user) must first click on the time-sensitive hyperlink located in this e-mail message. On the initial log-in page for the e-RFI application, the Facility Administrator (or other facility user) will be prompted to change the password for security purposes. Upon accessing the e-RFI application, the Facility Administrator will have the ability to add other facility users and assign roles and programs to those users. Upon creating user access, either the Facility Administrator or facility users have the ability to fill out the BDC Preliminary Survey, and if eligible, the full RFI Survey.

NOTE: Each facility will have 30 days following receipt of the initial invitation via Internet e-mail to complete the BDC Preliminary and RFI Surveys.

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e-RFI Contacts: BDC Programs

e-RFI Help Desk

E-mail: bdcadmins@bcbsa.com

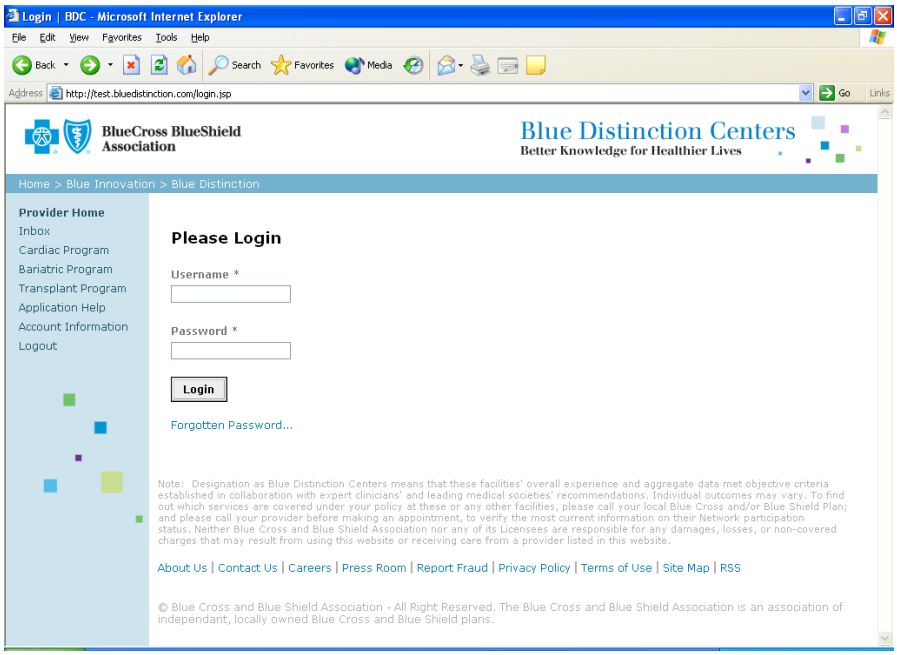
Phone: 312.297.6322

Log-in

The BCBS Plan administrator will create the Facility Administrator user log-in identification (ID) in the e-RFI application to allow Web site access. The Facility Administrator has the option of creating other user log-ins for the same facility. When a user has been added to the e-RFI application, a notification e-mail will be sent to each new user with instructions on how to initially log-in to the Web site application and to change the password. The hyper-link embedded in this e-mail notification for the initial user log-in is time sensitive and may only be clicked once for security purposes.

When a facility user requests for a password to be reset by the Facility Administrator, it will be necessary to close out any existing computer browser sessions before following the hyperlink listed in the system e-mail message. If the link expires, return to the BDC Web site and click Forgotten Password to receive a new link to reset the password.

1. Send users e-mail with link to Blue Distinction Centers Web site. Follow link to Log-in screen.


Login | BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/login.jsp
Go Links
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Cardiac Program
Bariatric Program
Transplant Program
Application Help
Account Information
Logout
Please Login
Username *
Password *
Login
Forgotten Password...
Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and/or Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using this website or receiving care from a provider listed in this website.
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2. Enter **Username** and **Password**. Username is user's assigned ID by BCBS Plan Administrator (Assigned ID will be provided in initial e-mail notification from e-RFI application).

3. Click **Log-in** button.

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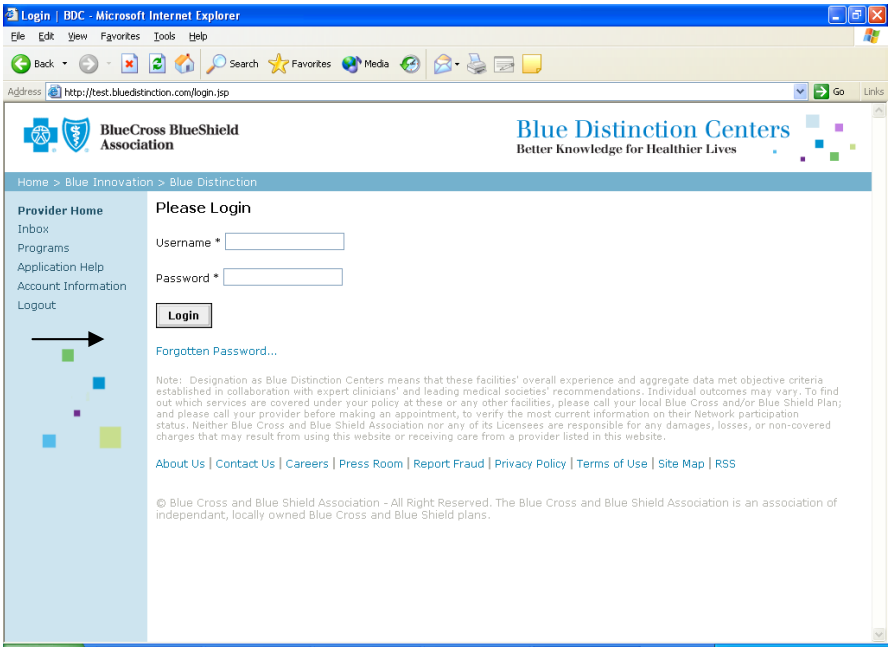
Forgot Password

If a Facility user forgets his/her password and is unable to log-in, use the **Forgotten Password** link. User will be prompted to enter **Username**. An Internet e-mail notification from the e-RFI application will be sent to the user with information on how to reset his/her password. The hyper-link to reset the user's password is time sensitive and may only be clicked once. If a Facility user forgets his/her username, contact the Facility Administrator or BCBS Plan Administrator for the correct user log-in information. **Important:** After the Facility user requests to reset their password, it is necessary to close any open browser windows before attempting to follow link in e-mail. If the hyper-link expires, the user must return to e-RFI Web site and click **Forgotten Password** again to receive new link to reset a password.

1. Go to **Log-in** screen.
2. Click link: **Forgotten Password.**


Login | BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/login.jsp
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Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Logout
Please Login
Username *
Password *
Login
Forgotten Password...
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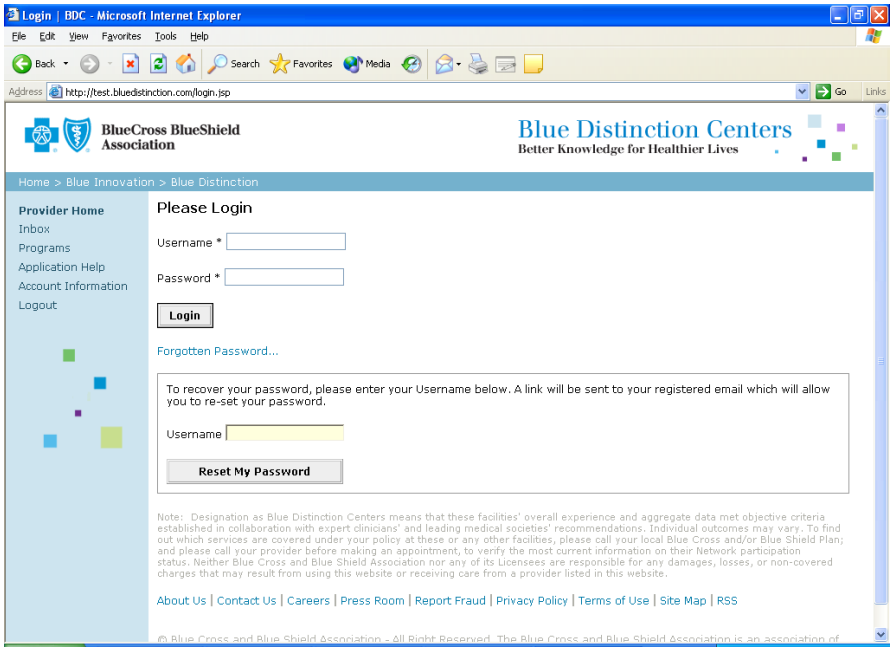
3. Enter **Username**.


Login | BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/login.jsp
Go Links
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Logout
Please Login
Username *
Password *
Login
Forgotten Password...
To recover your password, please enter your Username below. A link will be sent to your registered email which will allow you to re-set your password.
Username
Reset My Password
Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and/or Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using this website or receiving care from a provider listed in this website.
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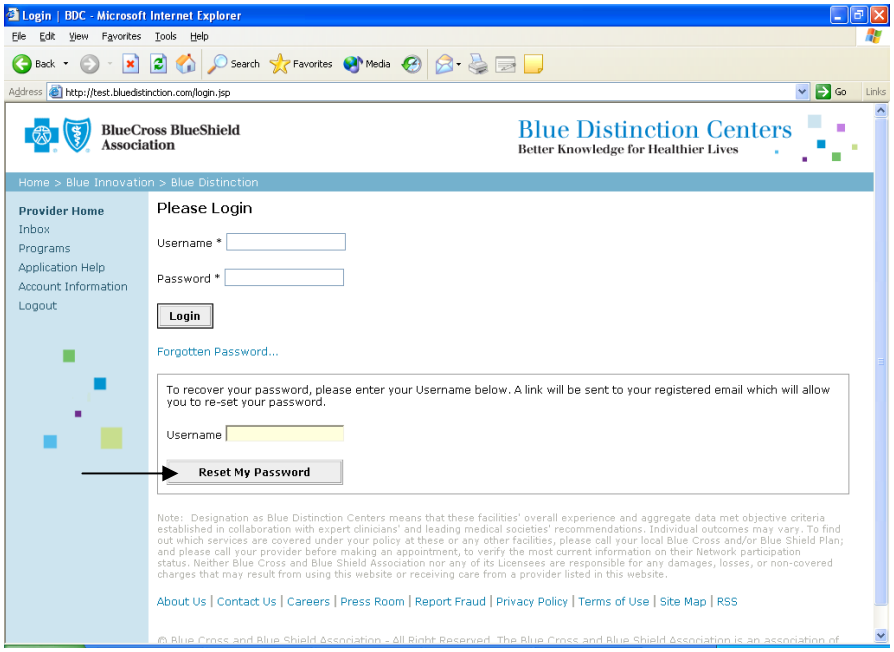
4. Click on **Reset My Password**.


Login | BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/login.jsp
Go Links
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Logout
Please Login
Username *
Password *
Login
Forgotten Password...
To recover your password, please enter your Username below. A link will be sent to your registered email which will allow you to re-set your password.
Username
Reset My Password
Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and/or Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using this website or receiving care from a provider listed in this website.
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5. Close current web-browser session (error will occur if User does not close browser before attempting to open link in e-mail notification).

6. Check e-mail associated with particular username in order to reset password. Follow link within the e-mail message in order to change password.

7. If **Username** is not recognized or forgotten, contact the Facility Administrator for correct **Username**.

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Administering Users

The Facility Administrator has the ability to create other facility user log-ins to allow access to the e-RFI application and assign tasks or roles for each user to restrict access. When adding a facility user, the facility or company e-mail address should be used. All known information will be entered about the user including First Name, Last Name, e-mail, Phone Number and Fax Number. Once a new facility user has been added, a notification Internet e-mail will be sent prompting the new user with a hyper-link to initiate the log-in with instructions on how to change password. The Facility Administrator also has the ability to make a user inactive or disable a user log-in.

Roles/Permissions

The Blue Distinction Centers *e*-RFI supports the following roles and permissions for facility users:

Role	Allows facility user permission to
BDC_hospital_admin	Facility Administrator; Facility Admin • Create/modify facility user log-ins and user task assignments and roles • Access surveys, responds to survey questions, signs Attestation statement and submits the completed BDC Preliminary and/or RFI surveys
BDC_hospital_user	• Access surveys and responds to questions in the BDC Preliminary and/or RFI surveys

BDC Programs

The Blue Distinction Centers e-RFI supports the following BDC programs for facility users:

BDC Programs
Cardiac
Bariatric
Transplant

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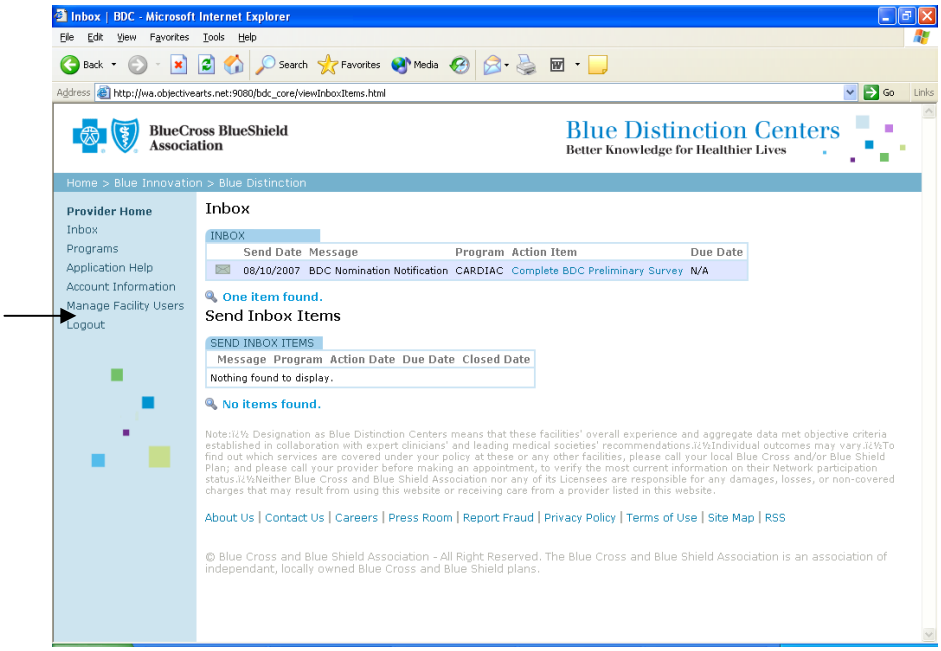
Setting Up Other Facility Users

Add Facility User

1. Click **Manage Facility Users** in left-hand column on screen in Navigator.


Inbox | BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Manage Facility Users
Logout
Inbox
INBOX
Send Date Message Program Action Item Due Date
08/10/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
One item found.
Send Inbox Items
SEND INBOX ITEMS
Message Program Action Date Due Date Closed Date
Nothing found to display.
No items found.
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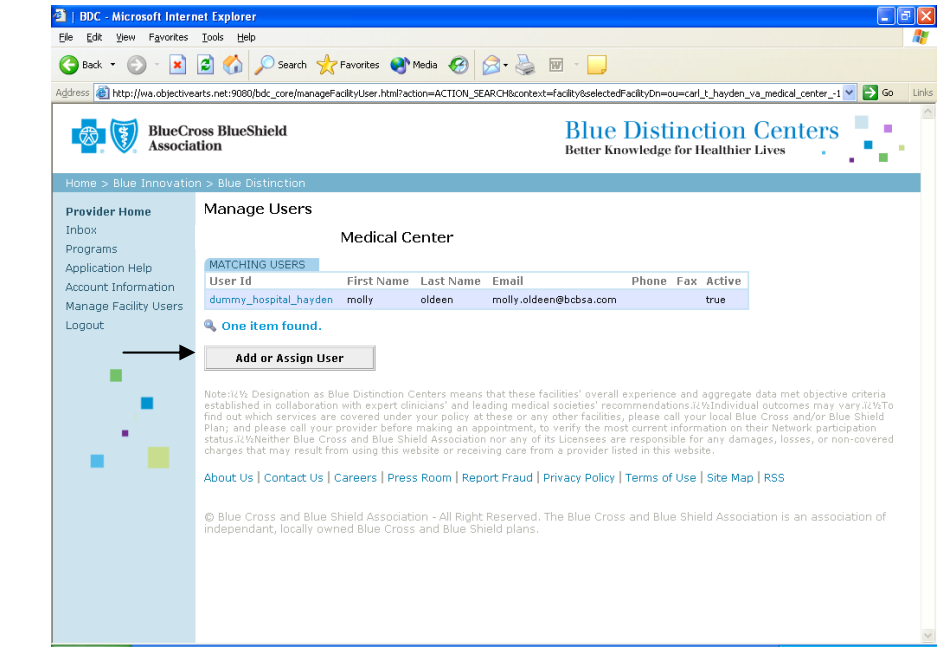
2. Click **Add or Assign User**.


BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Manage Facility Users
Logout
Manage Users
Medical Center
MATCHING USERS
User Id First Name Last Name Email Phone Fax Active
dummy_hospital_hayden molly oldeen molly.oldeen@bcbsa.com true
One item found.
Add or Assign User
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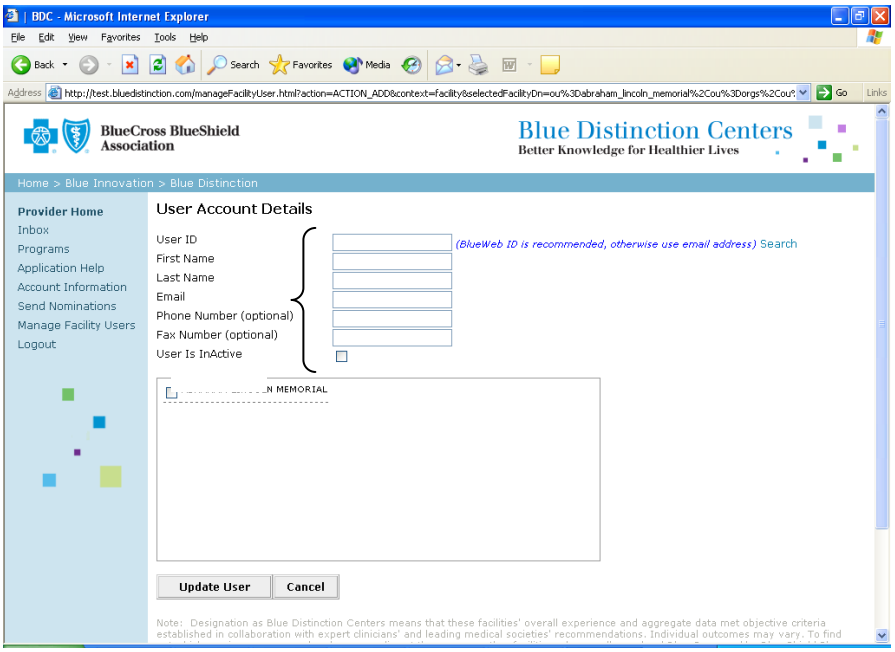
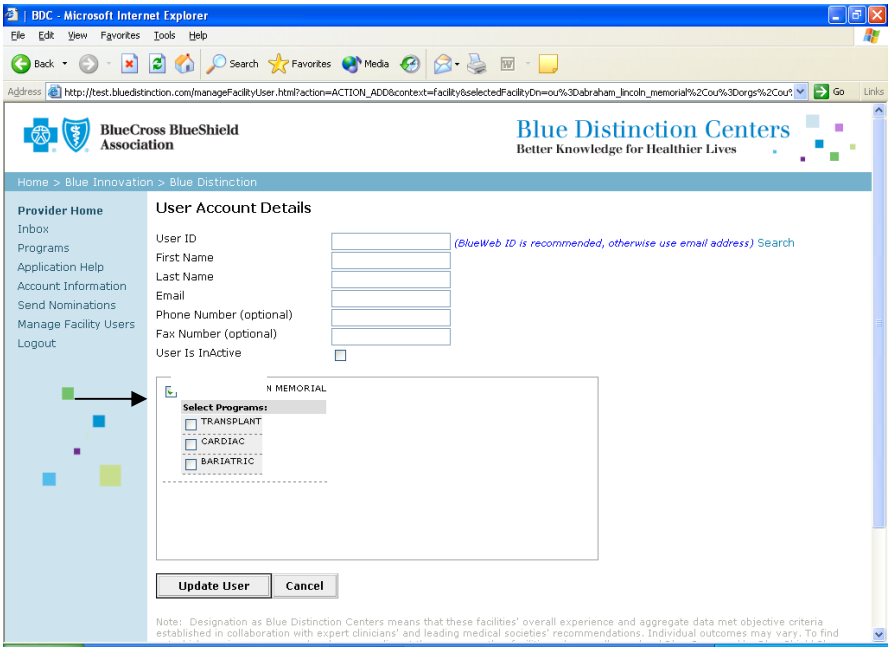
3. Enter new user's information such as User ID (user's facility or company e-mail address is recommended); First Name, Last Name, e-mail, Phone Number (optional) and Fax Number (optional).



4. Assign facility to user by clicking the checkbox next to the facility name.



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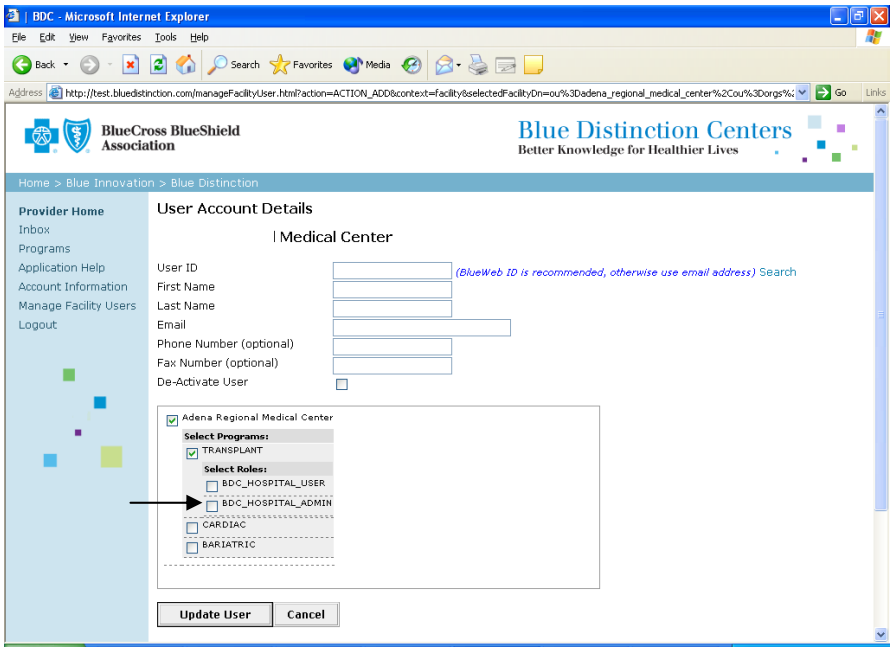
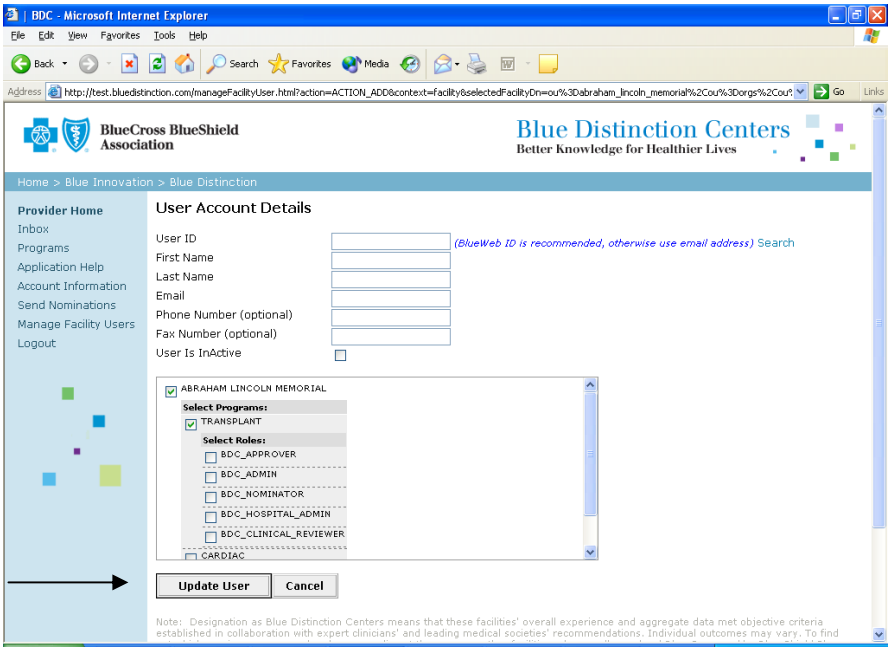
5. Assign BDC program(s) and role. The assigned BDC Program is restricted to the Facility Administrators own BDC program(s) assignment. Be sure to assign roles for each program if more than one is applicable.



6. When finished click **Update User**.



7. An Internet e-mail notification will then be sent to the new User with a link to log-in and change password.

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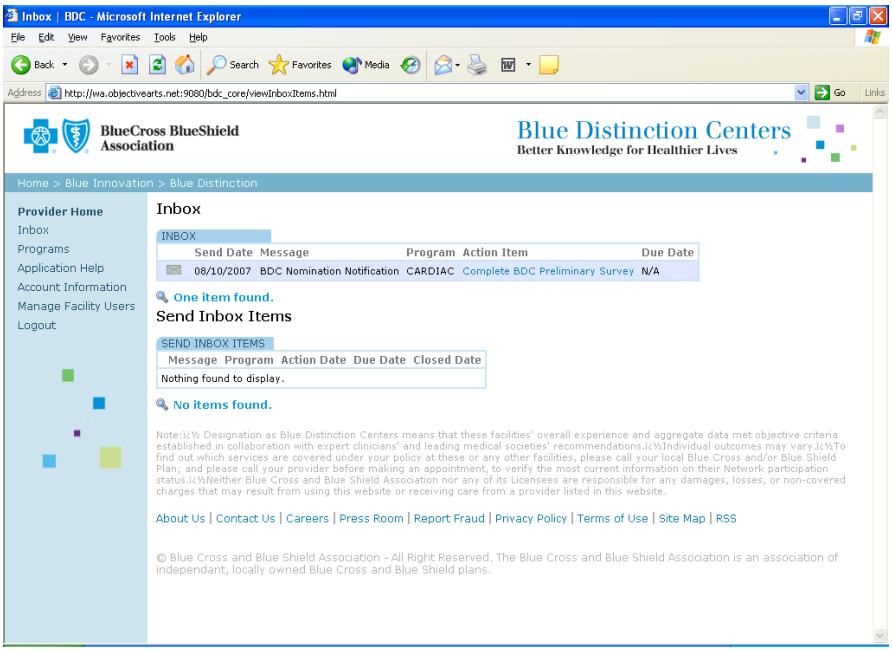
Search for Existing Facility User

1. Click **Manage Facility Users** in left-hand column on screen in Navigator.


Inbox | BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Manage Facility Users
Logout
Inbox
INBOX
Send Date Message Program Action Item Due Date
08/10/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
One item found.
Send Inbox Items
SEND INBOX ITEMS
Message Program Action Date Due Date Closed Date
Nothing found to display.
No items found.
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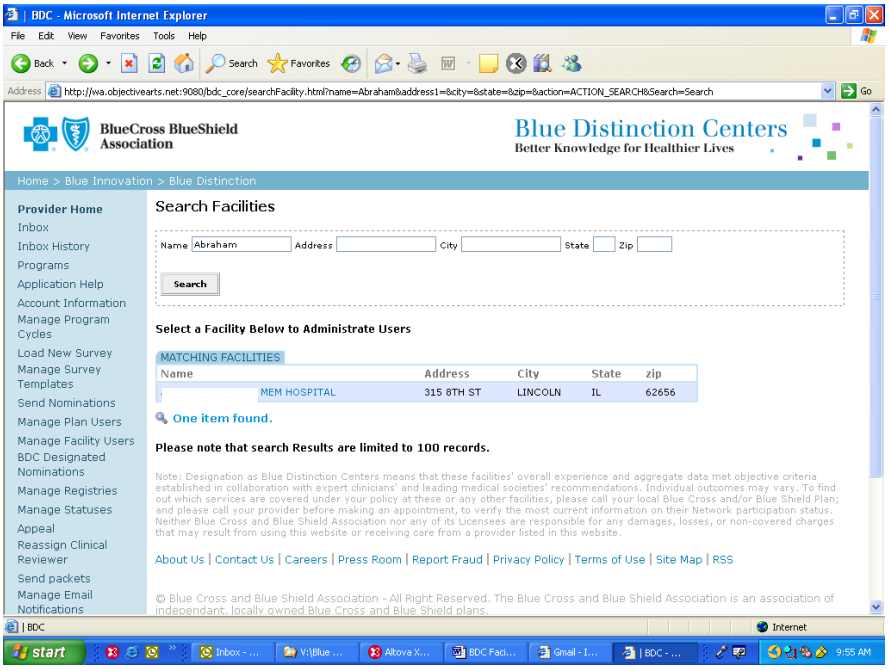
2. Enter Facility Name and click **Search**.


BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Inbox History
Programs
Application Help
Account Information
Manage Program Cycles
Load New Survey
Manage Survey Templates
Send Nominations
Manage Plan Users
Manage Facility Users
BDC Designated Nominations
Manage Registries
Manage Statuses
Appeal
Reassign Clinical Reviewer
Send packets
Manage Email Notifications
Search Facilities
Name Abraham Address City State Zip
Search
Select a Facility Below to Administrate Users
MATCHING FACILITIES
Name Address City State zip
MEM HOSPITAL 315 8TH ST LINCOLN IL 62656
One item found.
Please note that search Results are limited to 100 records.
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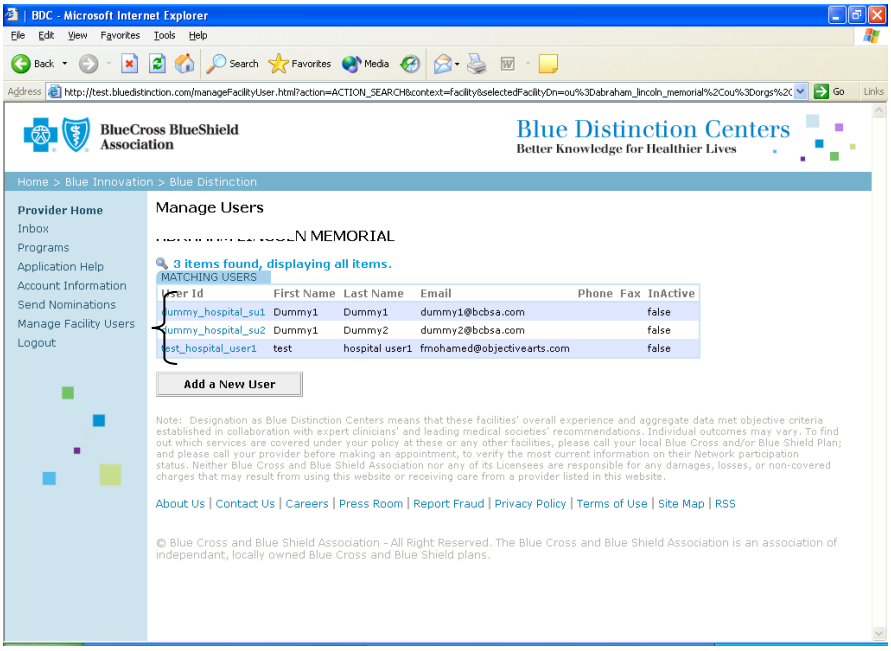
3. Select appropriate user.


BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Send Nominations
Manage Facility Users
Logout
Manage Users
3 items found, displaying all items.
MATCHING USERS
User Id First Name Last Name Email Phone Fax InActive
dummy_hospital_su1 Dummy1 Dummy1 dummy1@bcbsa.com false
dummy_hospital_su2 Dummy1 Dummy2 dummy2@bcbsa.com false
test_hospital_user1 test hospital user1 fmohamed@objectivearts.com false
Add a New User
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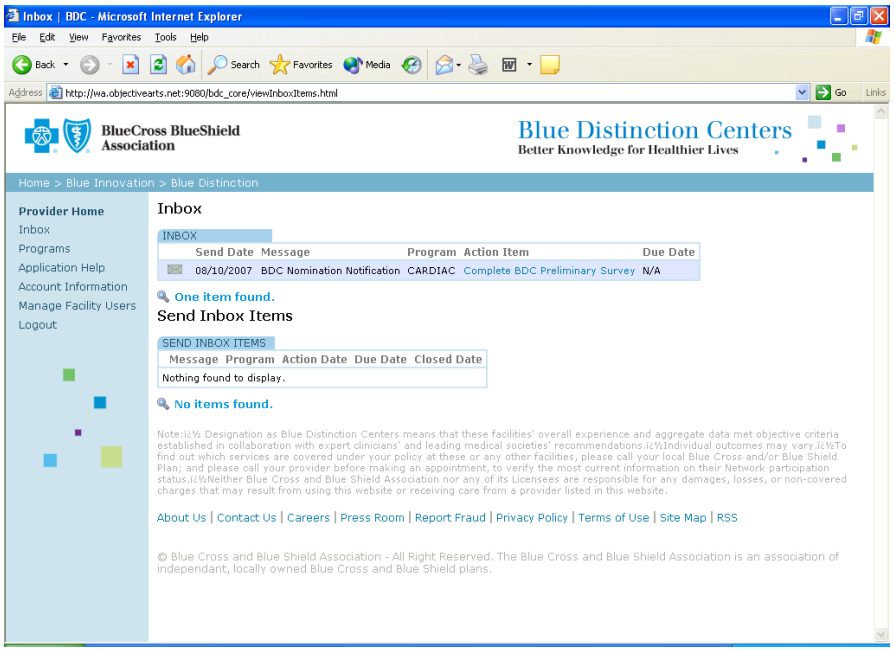
Edit Facility User

1. Click **Manage Facility Users** in left-hand column on screen in Navigator.


Inbox | BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Manage Facility Users
Logout
Inbox
INBOX
Send Date Message Program Action Item Due Date
08/10/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
One item found.
Send Inbox Items
SEND INBOX ITEMS
Message Program Action Date Due Date Closed Date
Nothing found to display.
No items found.
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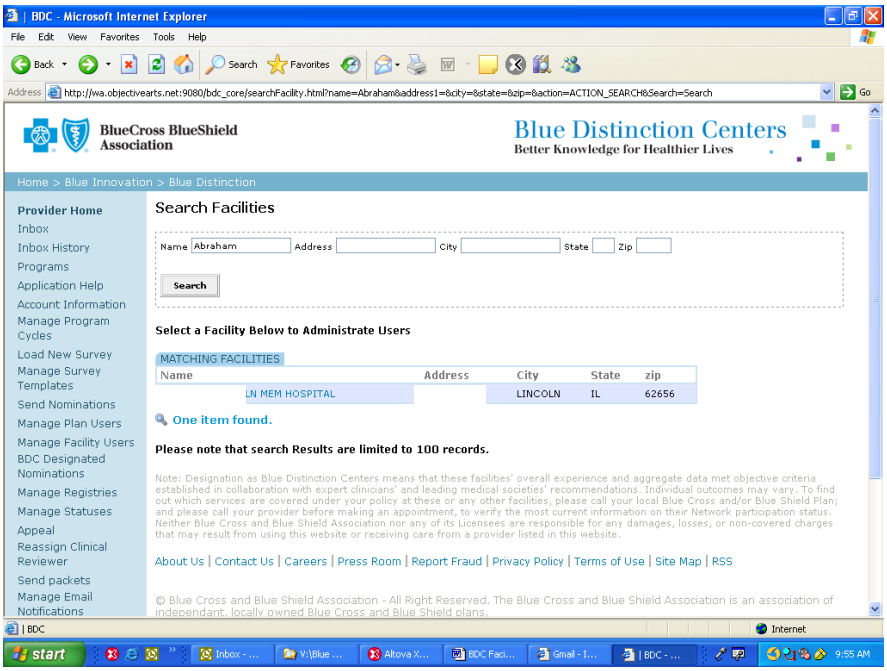
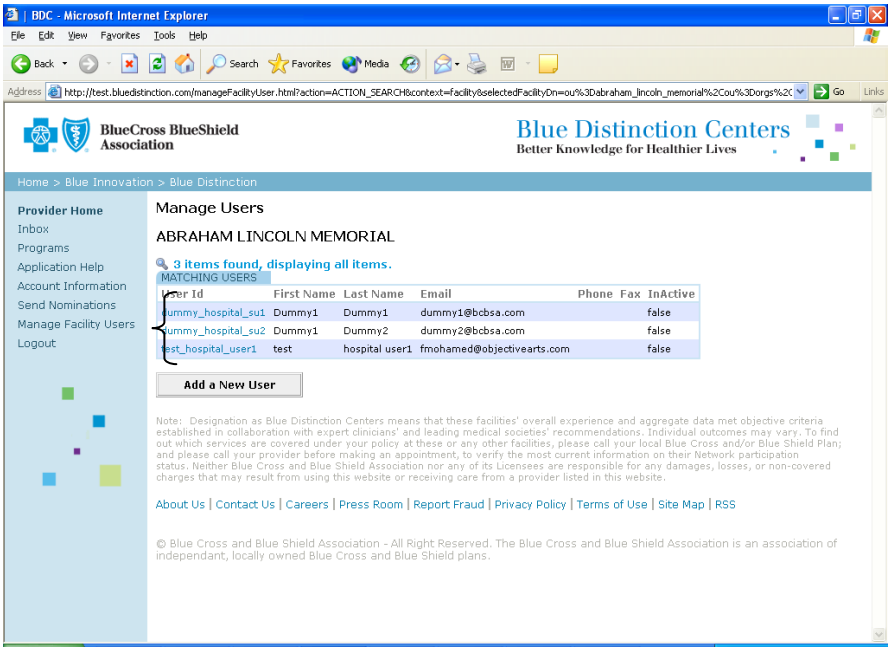
2. Enter Facility Name and click on **Search** button.



3. Select appropriate user.



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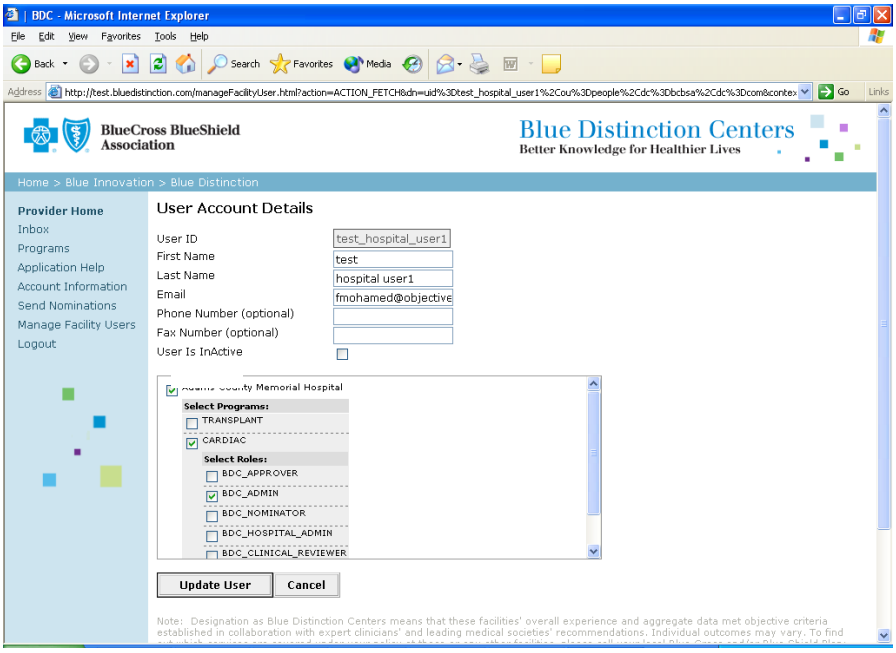
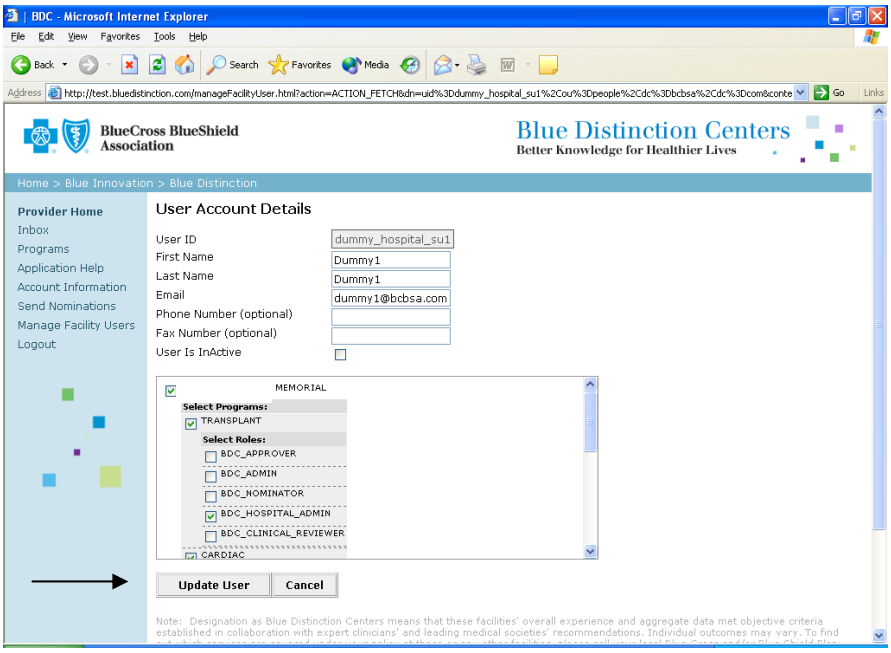
4. Once a user is selected to edit, the Facility Administrator is able to edit all fields of the User profile. This includes contact information, facility, BDC program and role assignment, as well as the ability to mark user as **Inactive.** The only exception is **User ID** which cannot be modified.



5. Once a Facility Administrator has completed editing the information, click **Update User** and all information will be saved.



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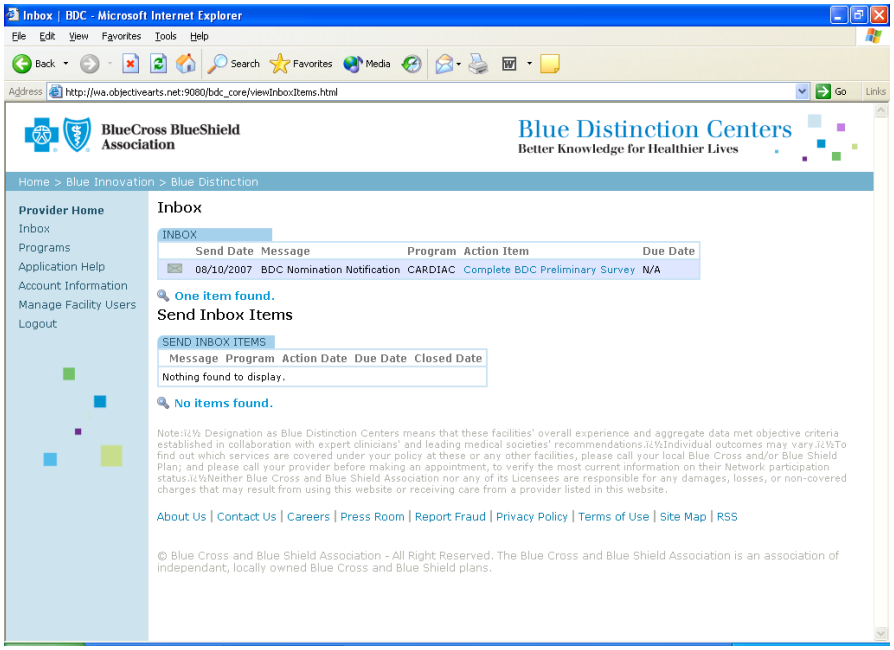
Inactivate Existing Facility User

1. Click **Manage Facility Users** in left-hand column on screen in Navigator.


Inbox | BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Manage Facility Users
Logout
Inbox
INBOX
Send Date Message Program Action Item Due Date
08/10/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
One item found.
Send Inbox Items
SEND INBOX ITEMS
Message Program Action Date Due Date Closed Date
Nothing found to display.
No items found.
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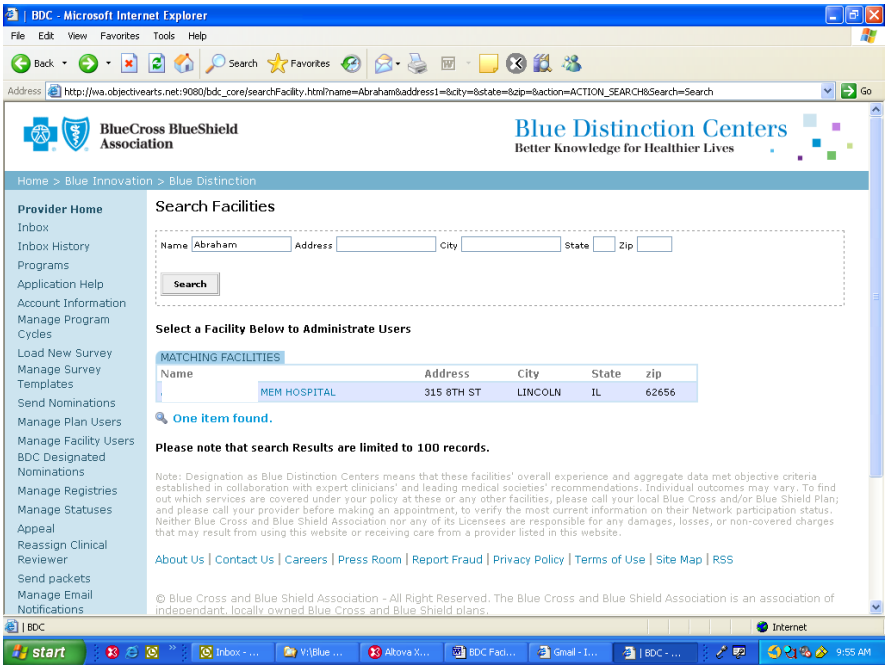
2. Enter Facility Name and click on **Search** button.


BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Inbox History
Programs
Application Help
Account Information
Manage Program Cycles
Load New Survey
Manage Survey Templates
Send Nominations
Manage Plan Users
Manage Facility Users
BDC Designated Nominations
Manage Registries
Manage Statuses
Appeal
Reassign Clinical Reviewer
Send packets
Manage Email Notifications
Search Facilities
Name Abraham Address City State Zip
Search
Select a Facility Below to Administrate Users
MATCHING FACILITIES
Name Address City State zip
MEM HOSPITAL 315 8TH ST LINCOLN IL 62656
One item found.
Please note that search Results are limited to 100 records.
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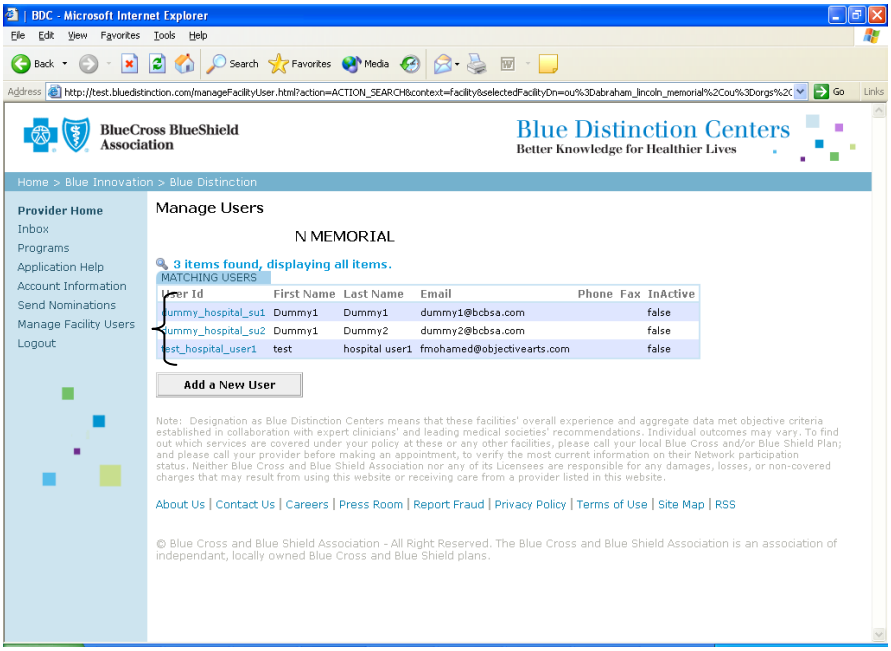
3. Select appropriate user.


BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Send Nominations
Manage Facility Users
Logout
Manage Users
N MEMORIAL
3 items found, displaying all items.
MATCHING USERS
User Id | First Name | Last Name | Email | Phone | Fax | InActive
dummy_hospital_su1 | Dummy1 | Dummy1 | dummy1@bcbsa.com | false
dummy_hospital_su2 | Dummy1 | Dummy2 | dummy2@bcbsa.com | false
test_hospital_user1 | test | hospital user1 | fmohamed@objectivearts.com | false
Add a New User
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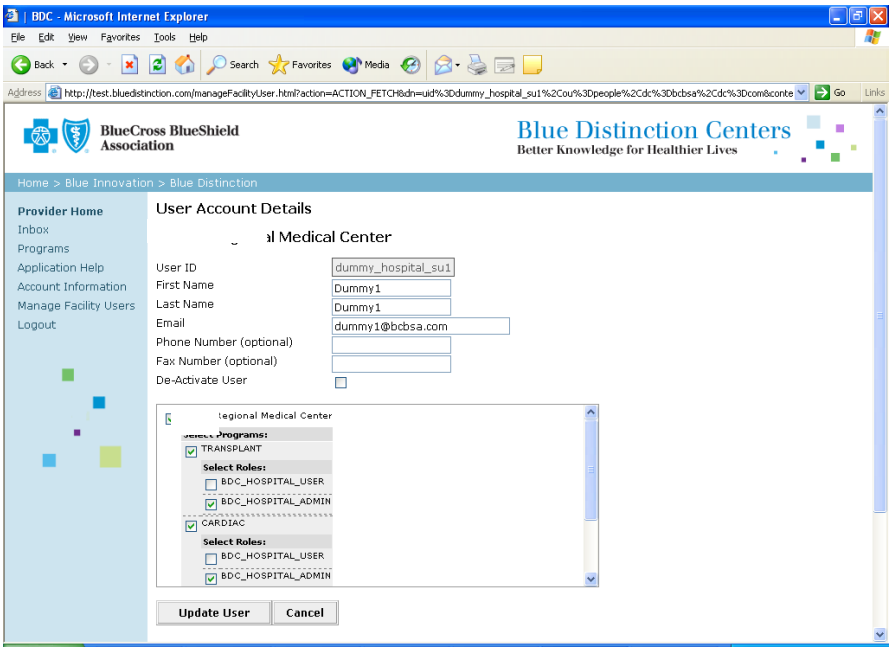
4. Once user is selected to edit, the Facility Administrator is able to mark a user as Inactive by checking the box, **De-Activate User.** **Note:** User is Active when this checkbox is NOT checked



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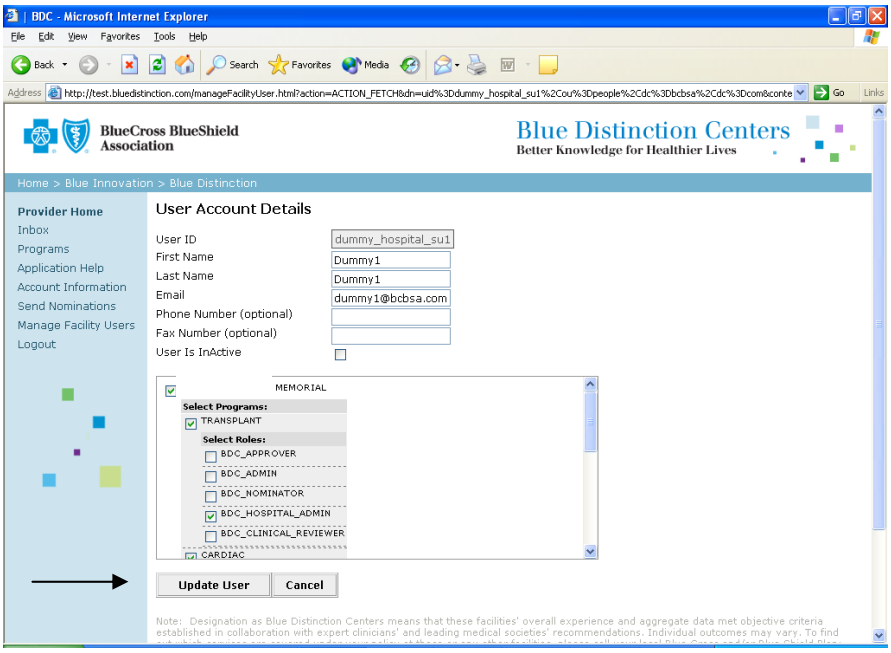
5. Once a Facility Administrator has completed editing the information, click **Update User** and all information will be saved.



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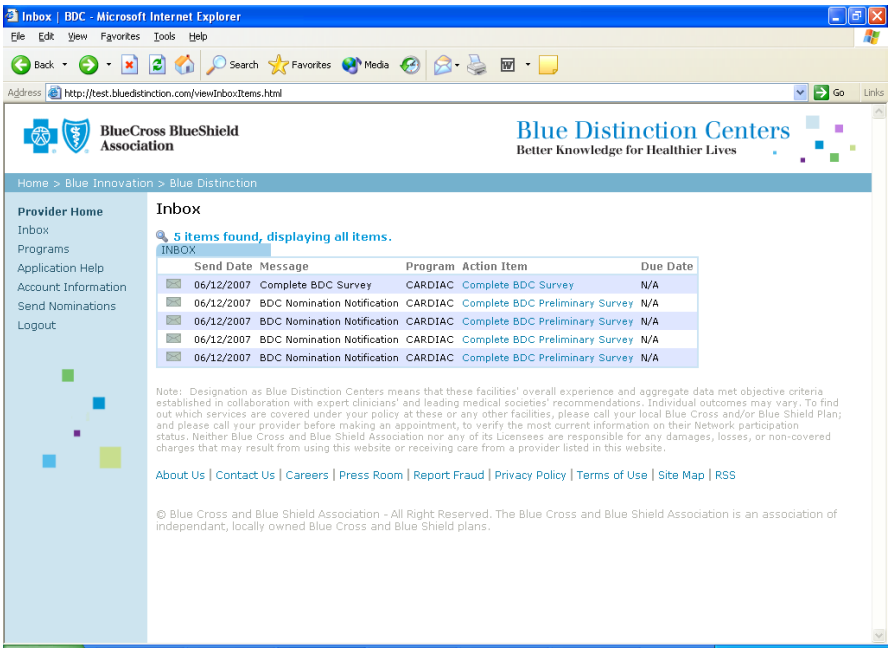
Completing Preliminary Survey

A Facility User can complete the BDC Preliminary Survey provided the facility has been nominated and received an Internet e-mail message inviting them to log-in to the e-RFI application. The Facility user must answer all questions in the Preliminary Survey. The Facility user has the option to save the Preliminary Survey and return at a later time to complete the survey for submission. Upon clicking **Save**, survey responses are not validated but are validated only when the **Complete** button is clicked. The Preliminary Survey should be completed and submitted by the facility before the end of the allotted 30 day time frame following receipt of the invitation notice.

1. Go to User's **Inbox**.

2. Click on the **Action Item** link labeled **Complete BDC Preliminary Survey**.


Inbox | BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/viewInboxItems.html
Go Links
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Send Nominations
Logout
Inbox
5 items found, displaying all items.
INBOX
Send Date Message Program Action Item Due Date
06/12/2007 Complete BDC Survey CARDIAC Complete BDC Survey N/A
06/12/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
06/12/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
06/12/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
06/12/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey N/A
Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and/or Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using this website or receiving care from a provider listed in this website.
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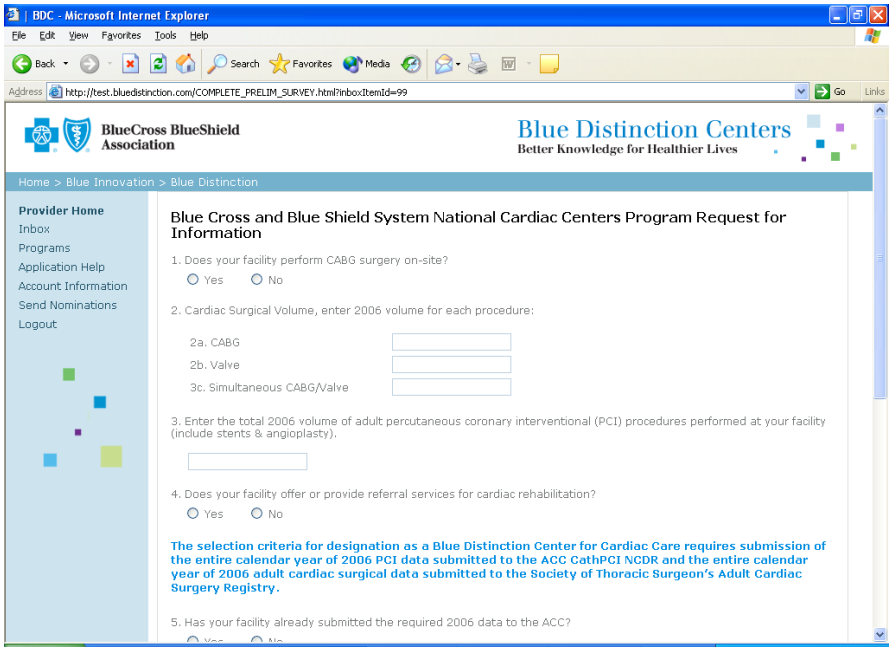
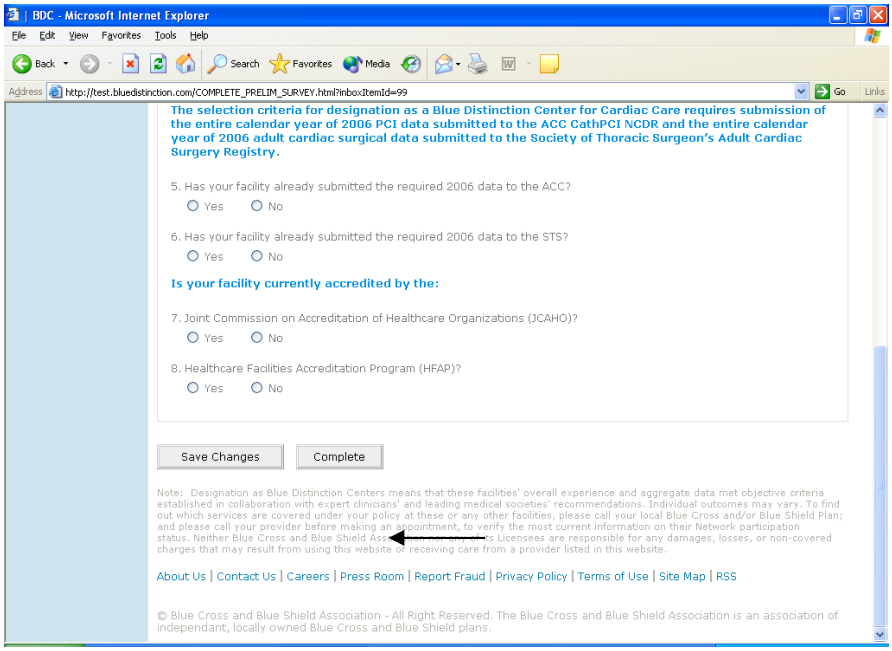
3. Complete all questions in the Preliminary Survey.


BDC - Microsoft Internet Explorer
http://test.bluedistinction.com/COMPLETE_PRELIM_SURVEY.html?inboxItemId=99
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Send Nominations
Logout
Blue Cross and Blue Shield System National Cardiac Centers Program Request for Information
1. Does your facility perform CABG surgery on-site?
Yes
No
2. Cardiac Surgical Volume, enter 2006 volume for each procedure:
2a. CABG
2b. Valve
3c. Simultaneous CABG/Valve
3. Enter the total 2006 volume of adult percutaneous coronary interventional (PCI) procedures performed at your facility (include stents & angioplasty).
4. Does your facility offer or provide referral services for cardiac rehabilitation?
Yes
No
The selection criteria for designation as a Blue Distinction Center for Cardiac Care requires submission of the entire calendar year of 2006 PCI data submitted to the ACC CathPCI NCDR and the entire calendar year of 2006 adult cardiac surgical data submitted to the Society of Thoracic Surgeon's Adult Cardiac Surgery Registry.
5. Has your facility already submitted the required 2006 data to the ACC?

4. When finished, click **Complete**.

5. Facility user will receive notification when the Preliminary Survey has been successfully submitting.


BDC - Microsoft Internet Explorer
http://test.bluedistinction.com/COMPLETE_PRELIM_SURVEY.html?inboxItemId=99
The selection criteria for designation as a Blue Distinction Center for Cardiac Care requires submission of the entire calendar year of 2006 PCI data submitted to the ACC CathPCI NCDR and the entire calendar year of 2006 adult cardiac surgical data submitted to the Society of Thoracic Surgeon's Adult Cardiac Surgery Registry.
5. Has your facility already submitted the required 2006 data to the ACC?
Yes
No
6. Has your facility already submitted the required 2006 data to the STS?
Yes
No
Is your facility currently accredited by the:
7. Joint Commission on Accreditation of Healthcare Organizations (JCAHO)?
Yes
No
8. Healthcare Facilities Accreditation Program (HFAP)?
Yes
No
Save Changes
Complete
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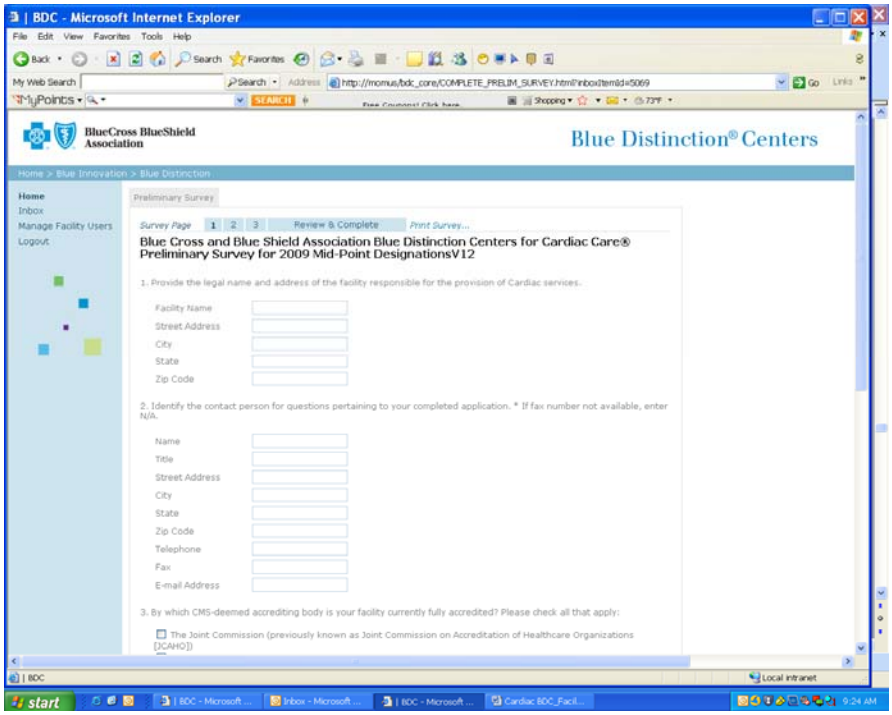
Printing the Survey

The e-RFI application is able to provide printed copies of the completed survey. The print option will only display answers that have been provided or selected while completing the survey. It will not display all options that are available under each of the selected questions for response.

To print the survey:

1. Click on the Print Survey Tab provided along the top of the survey pages.


BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction® Centers
Home > Blue Innovation > Blue Distinction
Home
Inbox
Manage Facility Users
Logout
Preliminary Survey
Survey Page 1 2 3 Review & Complete Print Survey...
Blue Cross and Blue Shield Association Blue Distinction Centers for Cardiac Care®
Preliminary Survey for 2009 Mid-Point DesignationsV12
1. Provide the legal name and address of the facility responsible for the provision of Cardiac services.
Facility Name
Street Address
City
State
Zip Code
2. Identify the contact person for questions pertaining to your completed application. * If fax number not available, enter N/A.
Name
Title
Street Address
City
State
Zip Code
Telephone
Fax
E-mail Address
3. By which CMS-deemed accrediting body is your facility currently fully accredited? Please check all that apply:
The Joint Commission (previously known as Joint Commission on Accreditation of Healthcare Organizations [JCAHO])

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2. At this point you will see a print preview of your completed preliminary or full survey document. This document will only contain your responses to specified questions.

http://momus/bdc_core/printSurvey.html?nominationId=3667&surveyType=prelimSurvey - Microsoft Internet Explorer
Blue Cross and Blue Shield Association Blue Distinction Centers for Cardiac Care® Preliminary Survey for 2009 Mid-Point DesignationsV12
1. Provide the legal name and address of the facility responsible for the provision of Cardiac services.
Facility Name
Street Address
City
State
Zip Code
2. Identify the contact person for questions pertaining to your completed application. * If fax number not available, enter N/A.
Name
Title
Street Address
City
State
Zip Code
Telephone
Fax
E-mail Address
3. By which CMS-deemed accrediting body is your facility currently fully accredited? Please check all that apply:
The Joint Commission (previously known as Joint Commission on Accreditation of Healthcare Organizations [JCAHO]):
No
Healthcare Facilities Accreditation Program (HFAP):
No
National Integrated Accreditation for Healthcare Organizations (NIAHO(SM)) of Det Norske Veritas Healthcare, Inc. (DNVHC):
No
My facility is not currently fully accredited without provision or condition by any CMS-deemed accrediting agency:
No
Other:
No
3a. If your facility is not fully accredited by a CMS deemed accrediting body or if "other" is the answer for Question 3, then provide the status of accreditation and where you are in the process (e.g., provisional, conditional, preliminary denial, or denial; timeline for re-survey if applicable, submitted Evidence of Standards Compliance (ESC) and are awaiting Joint Commission review, Conditional Accreditation follow-up survey scheduled for [date]) or name the accrediting body that your facility is deemed fully accredited.
4. Does your facility have 24/7 availability of appropriate medical response teams with at least one primary team member being an in-house, certified Advanced Cardiac Life Support (ACLS) physician (e.g., intensivist, anesthesiologist)?
Done
Local intranet
start

3. Click on File and Print to print survey document. **Note: Neither the Preliminary or the Full Survey can be printed after final submission of the Full Survey.**

http://momus/bdc_core/printSurvey.html?nominationId=3667&surveyType=prelimSurvey - Microsoft Internet Explorer
Blue Cross and Blue Shield Association Blue Distinction Centers for Cardiac Care® Preliminary Survey for 2009 Mid-Point DesignationsV12
1. Provide the legal name and address of the facility responsible for the provision of Cardiac services.
Facility Name
Street Address
City
State
Zip Code
2. Identify the contact person for questions pertaining to your completed application. * If fax number not available, enter N/A.
Name
Title
Street Address
City
State
Zip Code
Telephone
Fax
E-mail Address
3. By which CMS-deemed accrediting body is your facility currently fully accredited? Please check all that apply:
The Joint Commission (previously known as Joint Commission on Accreditation of Healthcare Organizations [JCAHO]):
No
Healthcare Facilities Accreditation Program (HFAP):
No
National Integrated Accreditation for Healthcare Organizations (NIAHO(SM)) of Det Norske Veritas Healthcare, Inc. (DNVHC):
No
My facility is not currently fully accredited without provision or condition by any CMS-deemed accrediting agency:
No
Other:
No
3a. If your facility is not fully accredited by a CMS deemed accrediting body or if "other" is the answer for Question 3, then provide the status of accreditation and where you are in the process (e.g., provisional, conditional, preliminary denial, or denial; timeline for re-survey if applicable, submitted Evidence of Standards Compliance (ESC) and are awaiting Joint Commission review, Conditional Accreditation follow-up survey scheduled for [date]) or name the accrediting body that your facility is deemed fully accredited.
4. Does your facility have 24/7 availability of appropriate medical response teams with at least one primary team member being an in-house, certified Advanced Cardiac Life Support (ACLS) physician (e.g., intensivist, anesthesiologist)?
Done
Local intranet
start

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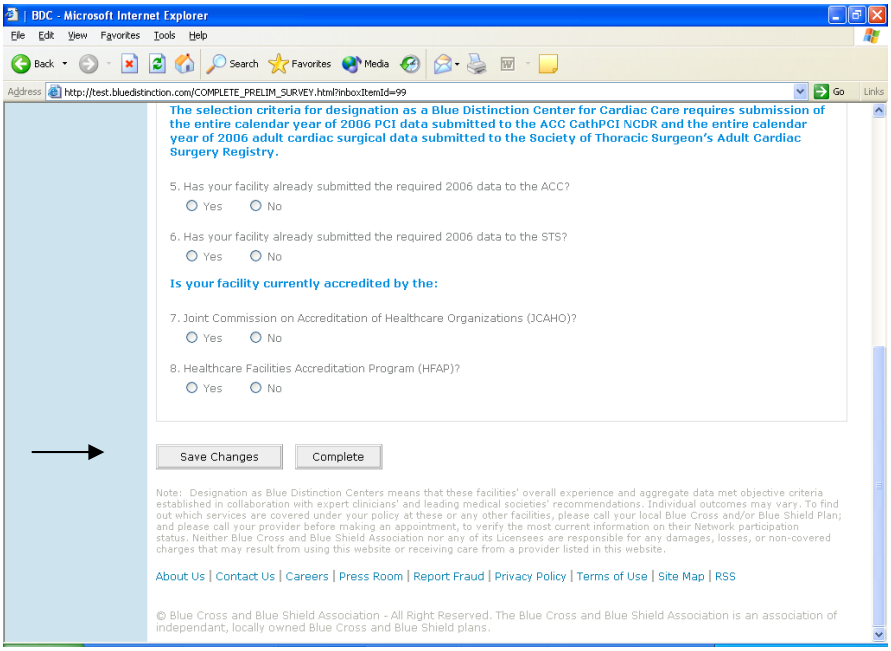
Saving Preliminary Survey

1. The Facility user has the option to save the Preliminary Survey and return at a later time to complete the survey for submission.

2. Instead of selecting **Complete** at the end of the Preliminary Survey, select **Save Changes** and then **Logout**. All data will be retained for next log-in session.


BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/COMPLETE_PRELIM_SURVEY.html?inboxItemId=99
Go Links
The selection criteria for designation as a Blue Distinction Center for Cardiac Care requires submission of the entire calendar year of 2006 PCI data submitted to the ACC CathPCI NCDR and the entire calendar year of 2006 adult cardiac surgical data submitted to the Society of Thoracic Surgeon's Adult Cardiac Surgery Registry.
5. Has your facility already submitted the required 2006 data to the ACC?
Yes No
6. Has your facility already submitted the required 2006 data to the STS?
Yes No
Is your facility currently accredited by the:
7. Joint Commission on Accreditation of Healthcare Organizations (JCAHO)?
Yes No
8. Healthcare Facilities Accreditation Program (HFAP)?
Yes No
Save Changes
Complete
Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and/or Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using this website or receiving care from a provider listed in this website.
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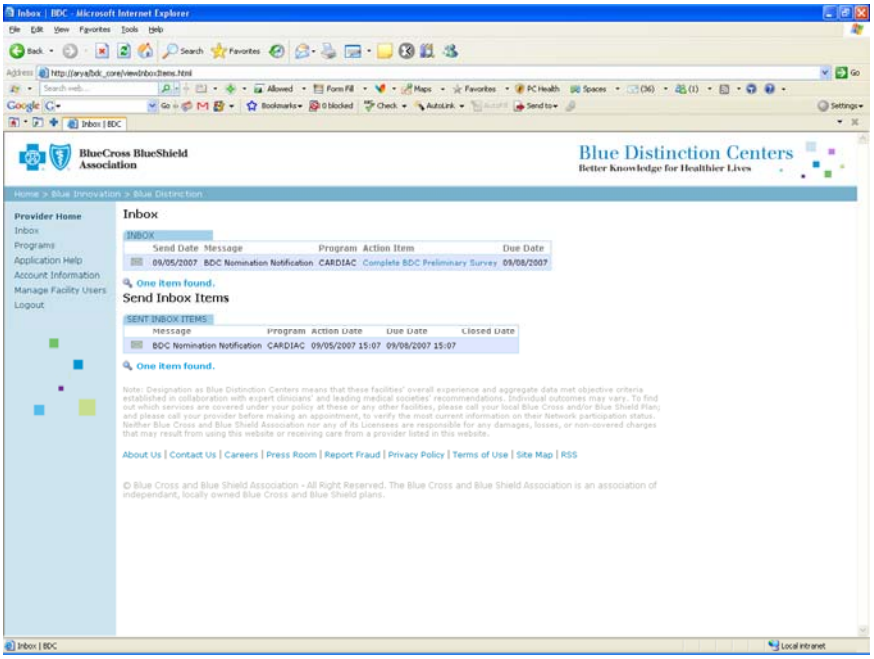
Completing RFI Survey

1. If the submitted Preliminary Survey has passed the BDC selection criteria; the Facility User will be able to initiate the RFI survey. The Facility user must answer all questions in the full RFI survey. The Facility user has the option to save the RFI survey and return at a later time to complete the survey for submission. Upon clicking **Save**, survey responses are not validated but are validated only when the **Complete** button is clicked. As applicable, the RFI survey can have Microsoft or Adobe PDF documents or files attached in the e-RFI application. The Facility user can attach one document for each survey question if applicable, but cannot detach documents. There is a maximum file size of 2 megabytes (MBs) per document.

   The RFI survey should be completed and submitted by the facility before the end of the allotted 30 day time frame following receipt of the invitation notice.

2. Go to User's **Inbox**.

3. Click on **Action Item** labeled **Complete BDC Survey**.


Inbox | BDC - Microsoft Internet Explorer
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Provider Home
Inbox
Programs
Application Help
Account Information
Manage Facility Users
Logout
Inbox
INBOX
Send Date Message Program Action Item Due Date
09/05/2007 BDC Nomination Notification CARDIAC Complete BDC Preliminary Survey 09/08/2007
One item found.
Send Inbox Items
SENT INBOX ITEMS
Message Program Action Date Due Date Closed Date
BDC Nomination Notification CARDIAC 09/05/2007 15:07 09/08/2007 15:07
One item found.
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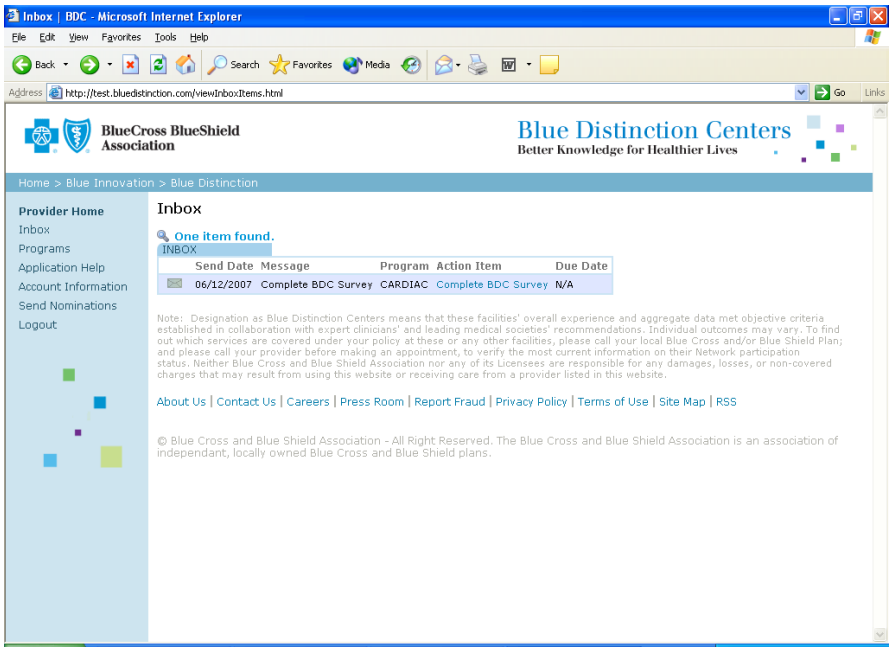
4. The Facility user can view the previously submitted **Preliminary Survey**. Click on the **Preliminary Survey** tab to the left of the full RFI **Survey** tab.


Inbox | BDC - Microsoft Internet Explorer
http://test.bluedistinction.com/viewInboxItems.html
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
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Inbox
Programs
Application Help
Account Information
Send Nominations
Logout
Inbox
One item found.
INBOX
Send Date Message Program Action Item Due Date
06/12/2007 Complete BDC Survey CARDIAC Complete BDC Survey N/A
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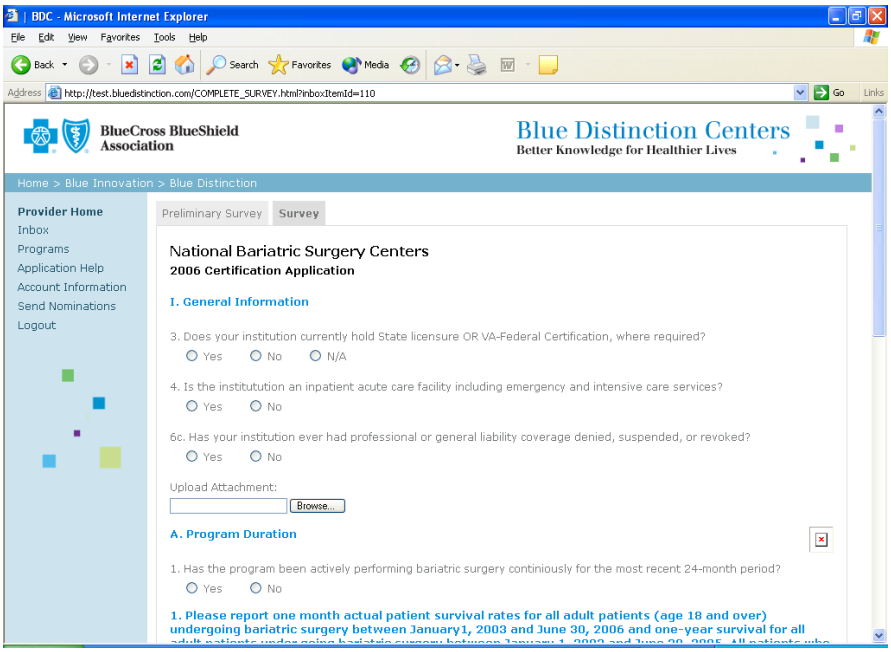
5. Complete the full RFI **Survey.** **Note:** After Facility user submits the RFI survey, changes to the survey responses can no longer be made.


BDC - Microsoft Internet Explorer
http://test.bluedistinction.com/COMPLETE_SURVEY.html?inboxItemId=110
BlueCross BlueShield Association
Blue Distinction Centers
Better Knowledge for Healthier Lives
Home > Blue Innovation > Blue Distinction
Provider Home
Inbox
Programs
Application Help
Account Information
Send Nominations
Logout
Preliminary Survey
Survey
National Bariatric Surgery Centers
2006 Certification Application
I. General Information
3. Does your institution currently hold State licensure OR VA-Federal Certification, where required?
Yes No N/A
4. Is the institutution an inpatient acute care facility including emergency and intensive care services?
Yes No
6c. Has your institution ever had professional or general liability coverage denied, suspended, or revoked?
Yes No
Upload Attachment:
Browse...
A. Program Duration
1. Has the program been actively performing bariatric surgery continiously for the most recent 24-month period?
Yes No
1. Please report one month actual patient survival rates for all adult patients (age 18 and over) undergoing bariatric surgery between January1, 2003 and June 30, 2006 and one-year survival for all

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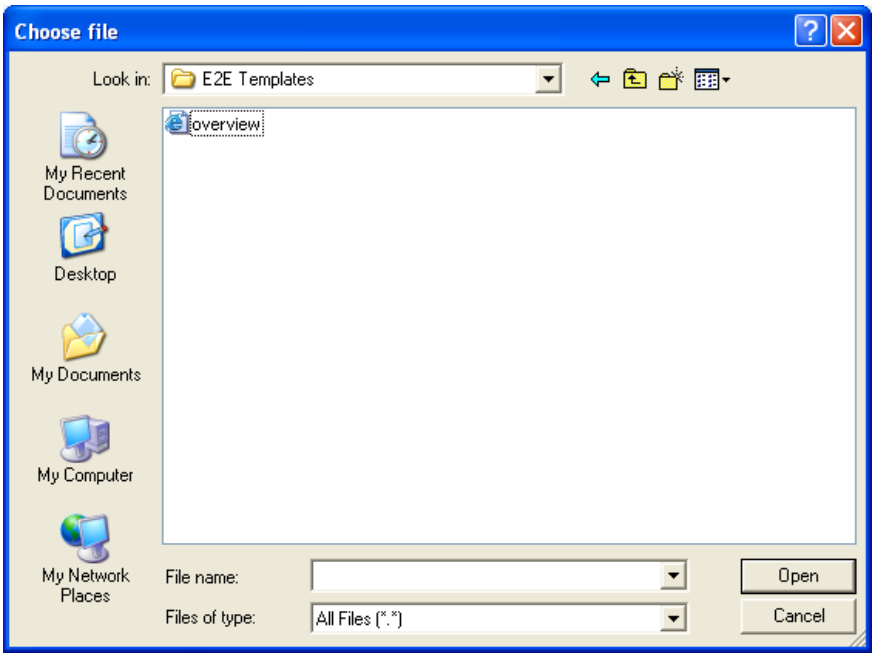
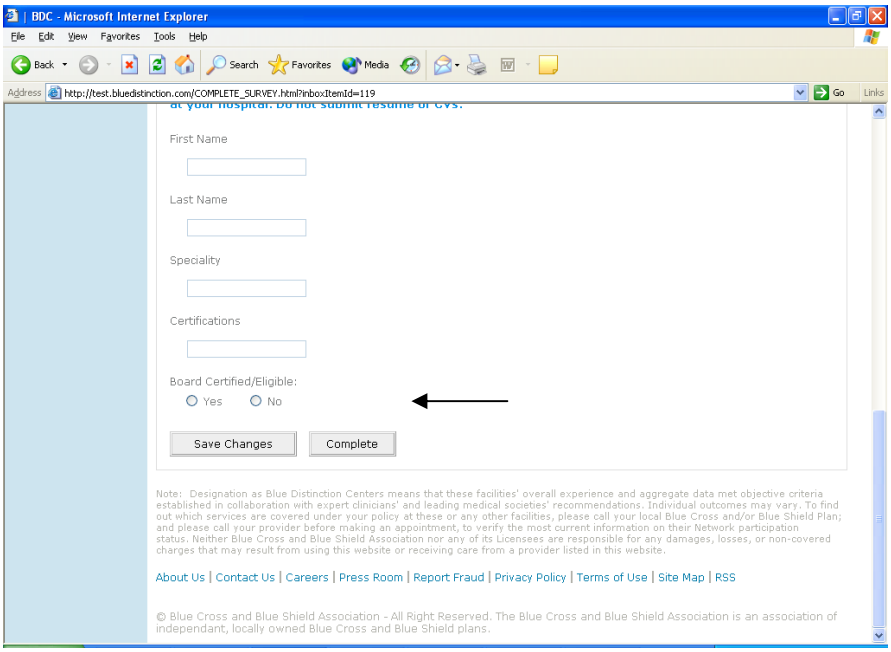
6. Attach Microsoft or Adobe PDF document(s) if necessary. The user can attach documents to the RFI and/or per survey question as applicable but cannot detach documents. In order to attach a file to the e-RFI application, click the **Browse** button located in the relevant question. The Facility user can attach one document for each survey question if applicable. There is a maximum file size of 2 megabytes (MBs) per document.

7. Locate correct document(s) to attach and select **Open**.



8. When finished with the RFI survey, the **Facility Administrator** must click **Complete**. The Facility Administrator has to agree to the attestation statement at the end of the Survey.



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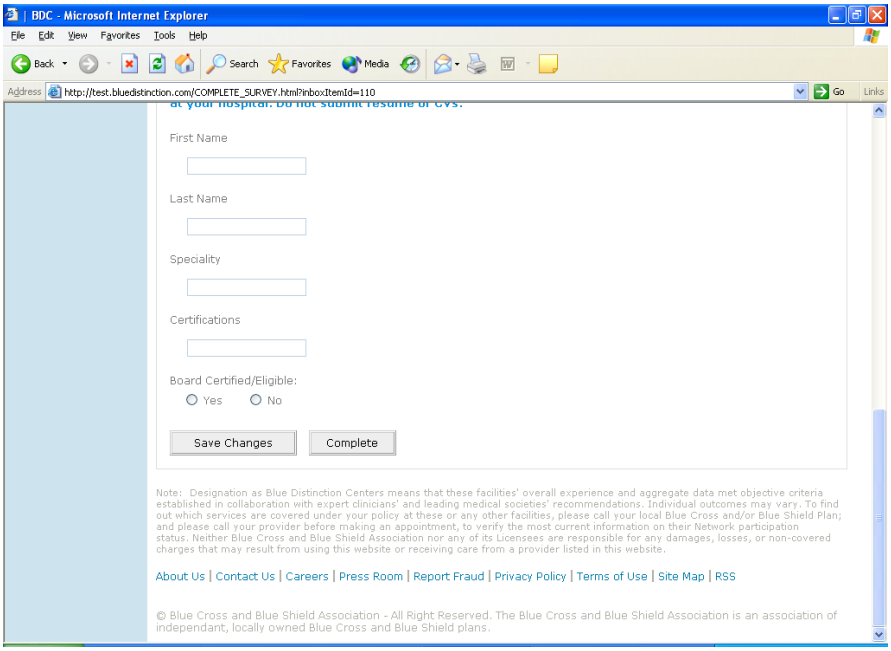
Saving RFI Survey

1. The Facility user has the option to save the RFI Survey and return at a later time to complete the Survey for submission.

2. Instead of selecting Complete at the end of the RFI survey, select **Save Changes** and then **Logout**. All data will be retained for the next log-in session.


BDC - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites Media
Address http://test.bluedistinction.com/COMPLETE_SURVEY.html?inboxItemId=110
Go Links
First Name
Last Name
Speciality
Certifications
Board Certified/Eligible:
Yes No
Save Changes
Complete
Note: Designation as Blue Distinction Centers means that these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading medical societies' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at these or any other facilities, please call your local Blue Cross and/or Blue Shield Plan; and please call your provider before making an appointment, to verify the most current information on their Network participation status. Neither Blue Cross and Blue Shield Association nor any of its Licensees are responsible for any damages, losses, or non-covered charges that may result from using this website or receiving care from a provider listed in this website.
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